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## EXPERIENCE

3/2002 - Present      Computer Advice and Services, L.L.C.      Rockaway, NJ

### **Managing Partner / Network Architect**

Owner of a computer services company providing technology support to over 24 businesses on workstation, Windows Server, Vmware ESXi, Exchange Server, Backup Server, firewall, and end user applications. Manage team that works closely with IT staff, end users and executives in over a dozen industries.

Sample of Ongoing Project Summaries:

- **Accounting Firm** – Supporting 25 computers in a Windows environment. Product support for CCH Prosystem fx Suite, LAN-ACES Interchange and Office-Logic, Fortigate UTM Firewall, all Quickbooks Windows versions, Epson network document scanners, HP network printers, Backup Exec, and Acronis for workstation backups
- **Architectural Firm** – Supporting 70 computers. Workstations running Windows 7 64-bit, servers running in a Vmware ESXi / Windows 2008 R2 / Exchange 2010 / Double-take environment sharing storage from a Dell MD3200 SAN. Additional support for Fortigate UTM Firewall and Analyzer, FTP server, Blackberry Enterprise Server, iPad and Droid ActiveSync and VPN access
- **Automotive Center** – Supporting 15 computers in a Windows / Exchange environment. Maintaining Double-Take Availability between two Quad-core servers. Supporting CCC Pathways, Mitchell ABS, Shoplink, Quickbooks Enterprise and a Fortinet UTM firewall
- **Dental Practice** – Support 8 Windows computers and a Windows 2008 Server running Dentrix and Dexis. Provide and monitor Acronis server backups
- **Engineering Firm** – Support 15 computers, Windows server, Blackberry server, Double-Take Availability for a Mechanical Engineering firm
- **Engineering Firm** – Support Windows workstations and server running Bentley products for a Structural Engineering firm
- **Food Brokerage Firm** – Support Windows environment
- **Medical Practice** – Supporting Windows environment
- **Pharmaceutical Company** – Windows 2008 Server environment, Windows XP workstations, Waters Empower environment. Maintain Servers, workstations and SFTP server. Utilizing Acronis backups. Provide Exchange hosting and compliant email archiving services
- **Physical Therapy Practice** – Support a Windows server, workstation and Exchange environment as well as an EON database
- **Plastic Resins and Compounds Supplier** – Support Exchange Hosting accounts, Windows Server, Windows workstations and a Fortinet firewall.

4/2000 – 3/2002      Greenwich Technology Partners      New York, NY

### **Senior Network Engineer**

*Bear Stearns & Co.* - **Project Manager and Security Architect**

- Primary architect of a smart card authentication system based on RSA's SecurID Passage, HID proximity cards, and Debitex cashless payment system. Trained 70 of the company's IT staff on how to support the product. Supported the implementation of the product to all trader desktops. Managed teams of engineers during the relocation of the company's world headquarters. Top-level support on all Windows 2000 desktop related issues during the relocation efforts
- Evaluated PKI, Smart Cards, and Biometric Identification. Primary vendor contact. Extensive testing and design on Windows 2000 PKI,

Entrust/PKI, Baltimore UniCERT, RSA SecurID Passage (Smart Card & Biometric Authentication), Spyrus Smart Cards, Schlumberger Smart Cards, Datakey Smart Cards, and Identix Biometric Authentication

- Managed the day-to-day activities of a 6-member R&D team. Determined best desktop technologies for the company's new 43-story building. Large focus on Windows 2000 and security. Primary client contact.

3/1994 - 4/2000      Visalign, LLC      West Chester, PA  
 (Formerly Forte' Systems)      New York, NY

**Senior Systems Engineer**

*Time Warner – Desktop Architect*

- Lead Design Engineer for an NT4 Workstation/Office 97/Outlook 2000 implementation

*Dunn & Bradstreet – Trainer*

- Developed and presented unique NT/Windows 2000 training class to 40 support personnel

*National Starch & Company – Project Manager and Network Architect*

- Standardized 25 NT server login scripts and 2500 client computers to use the same drive mappings. Utilized WinBatch for advanced scripting
- Migrated 25 LANs from NetWare to NT 4 for National Starch & Co. Utilized KIX, WinBatch, Answer files, various ResKit utilities, and 2 custom databases I created. Supervised 10 engineers

*Visalign, LLC – Pre-sales Engineer and Desktop Architect*

- Developed methodology and directed all NY and NJ Windows 2000 and Office 2000 implementation.

**Advisory Systems Engineer**

*National Starch & Company – Desktop Architect*

- Lead a 20-member team responsible for a 2500 user Win95/Off97 rollout and server migration across the U.S. Migrated NetWare File Servers to new Dell hardware and backup servers to new hardware and NT4 SP3

*Parke-Davis – Database Administrator*

- Developed an Access 97 database to track and report on a Windows 95 / Office 97 migration for Parke-Davis. This was utilized at several client sites. Provided 3rd level support on Windows 95 and Office 97 issues.

**Project Manager**

*Bracco Diagnostics – Help Desk Manager*

- Managed 6 member team responsible for machine builds, software testing, NT administration, and hardware and software support for a global pharmaceutical company based in Milan, Italy. Assisted in the initial deployment and redesign of Windows 95 and Office 95

*Wyeth – Project Manager*

- In charge of testing compatibility of Office 4.3c with their existing TR, NetWare environment. Developed an in-depth installation manual.

**Application Engineer – Corning Clinical Labs – Database Administrator**

**Senior Help Desk Analyst – Forté Systems, Inc. – Help Desk Manager**

**TECHNICAL SKILLS**

Fortinet UTM Firewalls	Hard Drive Imaging	Adobe Acrobat
Microsoft Windows Servers	VPN	CCH Prosystems fx
Microsoft Exchange	Vmware ESXi	Intuit Quickbooks Pro
Microsoft Sharepoint Srvcs	Symantec Backup Exec	Quickbooks Enterprise
FileZilla FTP Server	Printer Support	Sage Timeslips
CAT5e/ CAT6 wiring	Microsoft Windows	Laptop Repair
Microsoft IIS	Microsoft Office	Desktop Repair
RAID Configuration	Adobe Photoshop	Server Repair
Wireless Networking	Adobe Dreamweaver	Documentation
Disaster Recovery	Adobe Premiere Pro	NAS Devices

**EDUCATION**

1/1991      Pennsylvania State University  
**Bachelor's Degree – Bachelor of Arts with a GPA of 3.2**